

# Privacy Policy

***This Privacy Policy applies only to your use of my site. It does not extend to any websites that are linked to from my site (whether I provide those links or whether they are shared by other users). We have no control over how your data is collected, stored or used by other websites and I advise you to check the privacy policies of any such websites before providing any data to them.***

As a Relax Kids coach I am committed to protecting your privacy.

My privacy policy explains why I collect your personal information and how I use it. I may change this policy so please check with me occasionally to ensure you're happy with any changes.

## 1. Who am I?

As a Relax Kids coach I can run Relax Kids classes in schools, the community or one to one . My classes follow the Relax Kids research based 7 step system, that helps children manage stress, anxiety and anger whilst building self esteem and confidence.

## 2. How do I collect information from you?

I obtain information from you when you book on to my Relax Kids class. I receive this information when you book online, email or verbally.

## 3. What type of information is collected from you?

The personal information I collect includes:

- 3.1 Name
- 3.2 Child's Name
- 3.3 Child's Age
- 3.4 Address
- 3.5 Email Address
- 3.6 Telephone Number
- 3.7 Emergency Contact Name
- 3.8 Emergency Contact Telephone Number

I do not store credit card details, any payments are taken through PayPal's secure online payment system, bank BACs system or by cash paid directly to me.

If you interact with me through social media I may receive information about you when you choose to post or otherwise share information about yourself. You can control this by adjusting your privacy settings on your social media account. When using these sites you are bound by their privacy agreements.

When using the Relax Kids website ([www.relaxkids.com](http://www.relaxkids.com)) you are bound to their privacy policy.

## 4. What do I do with you information?

I require this information to carry out my classes, and to help provide the best possible service to you. This includes:

- 4.1 Managing your account;
- 4.2 Personalising and tailoring my services to your needs
- 4.3 Responding to communications from you
- 4.4 Market Research
- 4.5 Newsletters
- 4.6 If you order products from me, I may use your information to post products to you;

## **5. Who has access to your information?**

Only myself and Relax Kids head office have access to your information. I will not sell or rent your information to third parties. I will not share your information with third parties for marketing purposes.

## **6. How can you access?**

Under the Data Protection Act 1998 you have the legal right to ask for a copy of any of your personal data held by me (where such data is held). Please contact me for more details.

If you unsubscribe, or opt out, of any of my emails you will no longer receive emails from me and will be taken off my email list.

## **7. What security precautions are in place to protect your information?**

When you give me your personal information I ensure it is treated securely.

Any personal information is locked away in a secure cabinet, stored on the Relax Kids secure server or stored on a secure computer.

We only keep your data for as long as is needed in order to use it as described above in section 4, and/or for as long as I have your permission to keep it. In any event, I will conduct an annual review to ascertain whether we need to keep your data. Your data will be deleted if it is no longer required.

## **8. Summary of Your Rights under GDPR**

Under the GDPR, you have:

- 8.1 the right to request access to, deletion of or correction of, your personal data held by me;
- 8.2 the right to complain to a supervisory authority;
- 8.3 be informed of what data processing is taking place;

To enforce any of the foregoing rights or if you have any other questions about my site or this Privacy Policy, please contact me.

## **9. Changes to the Privacy Policy**

We may change this Privacy Policy as we may deem necessary from time to time, or as may be required by law. Any changes will be immediately posted on my site and you will be deemed to have accepted the terms of the Privacy Policy on your first use of my site following the alterations. We recommend that you check this page regularly to keep up-to-date.